

part time retail / food service / manager

EWAN CONNOLLY

PHONE: +27 (0)62 503 6259

EMAIL: HELLO@EWANCONNOLLY.COM

WEB: EWANCONNOLLY.COM

TO WHOM IT MAY CONCERN,

I am writing to express my interest in a part-time position within your team. With over seven years of combined experience in hospitality, customer service, and childcare, I have developed a strong foundation in customer satisfaction, organisation, and leadership. I am now seeking a role in the retail sector, where I can contribute my skills in customer interaction, stock control, and team support, though I am also open to hospitality roles where my knowledge and experience can add value.

At Vegan Streetfood, I progressed from a service assistant and line cook to a management role, where I successfully ran a fast-service deli and later helped open and manage a full-service restaurant. This included supervising and training staff, coordinating stock and deliveries, handling cash-ups and POS systems, and ensuring smooth daily operations in busy, high-pressure environments. I also represented the company at large-scale festivals and markets, managing long hours and fast-paced service while maintaining a high standard of customer care.

In addition to hospitality, I have recent experience working as a private driver and child minder. This role requires daily responsibility for transporting two children safely to and from school and activities, as well as supervising them until their parent returns home. It demands reliability, excellent time management, and the ability to balance structure with patience and care.

I bring to every role a strong work ethic, adaptability, and a commitment to excellent service. I am seeking a part-time position, ideally with afternoon shifts, where I can contribute positively to your team, support customers, and take on new responsibilities. I believe my background in both customer-facing and high-responsibility roles makes me a strong candidate, and I would welcome the opportunity to discuss how I can support your business.

Thank you for considering my application. I look forward to the possibility of contributing to your team.

SINCERELY,

A handwritten signature in black ink that reads "Ewan Connolly". The script is fluid and cursive, with the first letters of "Ewan" and "Connolly" being capitalized and prominent.

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DOB: 30 JUNE 2003

ID: 0306305089089

DRIVING LICENSE: 4+ YEARS

LANGUAGES: ENGLISH

PHONE: +27 (0)62 503 6259

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LOCATION: CAPE TOWN

PERSONAL OBJECTIVE

A reliable and hardworking professional with experience in customer service, team management, and child supervision, seeking a part-time position in the retail sector (or hospitality where suitable). Skilled in handling high-pressure environments, managing responsibilities with professionalism, and providing excellent service. Looking for afternoon shifts where possible, with the aim of contributing positively to a team while maintaining a balanced work schedule.



EDUCATION

- **English Proficiency IELTS** (8-band)
- **Podcast & Digital Broadcast Engineering** (Cape Audio College – 2026)
- **Matric equivalent** (GED – USA)

SKILLS & EXPERTISE

- management-level communicator
- people-person
- pro-active problem solver
- cash handling
- deliveries & inventory
- expert organisation
- leadership abilities
- event management

PRIVATE EMPLOY

PRIVATE FAMILY DRIVER & CHILD MINDER (2024–2026), CAPE TOWN

- Safely transport two school-aged children to and from school, extracurricular activities, and appointments.
- Provide responsible supervision after school, ensuring a safe and structured environment until parent returns home.
- Manage daily schedules, punctual pick-ups/drop-offs, and adapt to changing routines.
- Maintain clear communication with parents regarding children's activities, wellbeing, and any arising issues.
- Demonstrate patience, reliability, and strong organisational skills while balancing multiple responsibilities.

VEGAN STREETFOOD

SERVICE ASSISTANT & LINE COOK (2017 – 2019) → LOCATION MANAGER (2019 – 2022), CAPE TOWN

- Began as a service assistant and line cook at markets and events, gaining experience in fast-paced, high-pressure hospitality environments.
- Promoted to Manager in 2019, running the Monte Vista branch and supervising a team of junior staff.
- Managed daily operations of a fast-service deli and later a full-service restaurant in Observatory, including shift management, scheduling, staff training, and customer service oversight.
- Coordinated and led teams at high-volume festivals and markets, handling long hours and high-stress conditions while maintaining service quality.
- Responsible for stock-taking, deliveries, inventory management, and supplier coordination.
- Experienced in front- and back-of-house operations: barista duties, line cooking, table service, cash-ups, POS, reservations, and maintaining hygiene standards.
- Developed strong leadership, problem-solving, and multitasking skills through managing both small teams and large-scale events.

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REFERENCES

Lee-Ann Connolly

DIRECTOR, VEGAN STREETFOOD

PH: +27 (0)79 399 3520 | **EM:** LEE@VEGANSTREETFOOD.CO.ZA

"I had the pleasure of working with Ewan throughout his time at Vegan Streetfood. He progressed quickly from a service assistant and line cook to a trusted manager, where he successfully led teams, managed stock and operations, and oversaw busy shifts in both deli and restaurant environments. His leadership, reliability, and ability to perform under pressure made him an asset to the business."

Braidy Connolly

DIRECTOR, VEGAN STREETFOOD

PH: +27 (0)76 566 2789 | **EM:** BRAIDY@VEGANSTREETFOOD.CO.ZA

"Ewan played an integral role in the growth of Vegan Streetfood, demonstrating exceptional commitment, adaptability, and professionalism. He took on a wide range of responsibilities, from running daily operations and managing staff to coordinating festivals and high-volume events. His work ethic, problem-solving skills, and customer service focus ensured consistently smooth operations and a positive team culture."

Alan Vedovitch

PRIVATE EMPLOYER

PH: CONTACT DETAILS CAN BE PROVIDED UPON REQUEST

"Ewan has worked with my family for the past year, providing daily transport and after-school care for my two children. He is punctual, dependable, and trustworthy, always ensuring their safety and wellbeing while managing their school and extracurricular schedules. His patience, calm nature, and professionalism gives me complete confidence, and he has been a tremendous support to our family."